SECTION 1: CIA SUMMARY



Community Impact Assessment: Summary					
1. Name of service, polic	y, function or criteria	a being assessed:			
Investing in the local delivery of improvement to York's parks, gardens, and open spaces					
2. What are the main ob	jectives or aims of th	e service/policy/function/criteria?			
Involving residents projects:	in local decision m	aking, action planning and community			
 Additional investment via Ward Committee funding to support the development of locally support projects in parks, gardens and opens spaces including initiatives that promote volunteering opportunities and support to new and existing community groups. Support to community and voluntary sector organisations who can support wards with community led environmental and gardening type projects. 					
 Name and Job Title of Charlie Croft Unive any imposts 					
4. Have any impacts been Identified?	Community of Identity affected:	Summary of impact:			
Yes	All	Further support and resources aimed to develop local projects and volunteering opportunities will facilitate greater involvement of all communities of identity in local decision making and communities based solutions.			
5. Date CIA completed: 21 April 2016					
6. Signed off by:					
CD. Crofe					
 7. I am satisfied that this service/policy/function has been successfully impact assessed. Name: C.D. Croft Position: A.D. 					

Date: 28 April, 2016

8. Decision-making body:	Date:	Decision Details:				
Send the completed signed off document to <u>ciasubmission@york.gov.uk</u> It will be						
published on the intranet, as well as on the council website.						
Actions arising from the Assessments will be logged on Verto and progress updates will be						

required



Community Impact Assessment (CIA)

Community Impact Assessment Title: Neighbourhood Working

What evidence is available to suggest that the proposed service, policy, function or criteria could have a negative (N), positive (P) or no (None) effect on quality of life outcomes? (Refer to guidance for further details)

Can negative impacts be justified? For example: improving community cohesion; complying with other legislation or enforcement duties; taking positive action to address imbalances or under-representation; needing to target a particular community or group e.g. older people. NB. Lack of financial resources alone is NOT justification!

Evidence/ Context:

1. The Big York survey 2012 highlighted that: 29% of people agree that they can influence decisions affecting their local area, compared to 42% who disagree with 28% being neutral on the matter.

2. Two workshops have been held with the Equality Advisory Group to inform this CIA, in 2010 and again in 2014. Issues raised included: improving marketing of residents meetings using a variety of methods, style of meetings need to be approachable, inclusive, accessible and welcoming for all, explanation of processes and roles, more input and participation from residents, address training and development for officers and elected members.

The group made reference in its meetings to the important role that volunteering plays for people from a community of identity and that Council services need to consider how they make their roles accessible to all.

3. Equality Profiling was carried out by service areas in 2014 who take on volunteers across the Council. Equality profiling of current council volunteer opportunities indicates that take up from York's protected characteristics, (e.g. gender, age, minority ethnic, and faith) is under represented.

4. Corporate and Scrutiny Management Committee carried out an Equalities Scrutiny Review under the following aims:

To encourage wider involvement in the Council's democratic traditions i.e. elections, decision making and community engagement, by raising awareness across York's Communities of Identity (COIs), and in

particular those who have protected characteristics under the Equality Act 2010. The final report can be found here: <u>http://democracy.york.gov.uk/ieListDocuments.aspx?Cld=733&Mld=8332&Ver=4</u>. Recommendations were made on a range of issues including equality awareness training, improved access to information for COI, awareness raising on the democratic process.

5. A survey of ward teams was carried out in 2014 with ward team members, the results of which are being used to inform the Neighbourhood Working model.

The form below has been set out according to the key themes of the paper.

1. Communications - Ensuring Information about ward engagement activity reaches residents				
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Scrutiny topic EAG workshops		Participation, influence and voice	Positive	None
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date
Impacts on COIs regarding communications about ward information has been noted from the consultations highlighted earlier in this document.	No	It is intended at the start of the year for the Ward Team to meet and set out the style and method of engagement which they will be using which reflects the need and make up the of the community. This will be informed by community mapping, local knowledge and ward team members including ward councillors. each aspect of the Engagement Plan will be supported by a Community Impact Assessment approach to ensure fairness and equality against all the COIs (Age, Disability, Gender Reassignment, Marriage and Civil		

	Partnership, Pregnancy and Maternity, Race, Religion and Belief, Sex, Sexual Orientation and carers of older and disabled people.)	
Disability – barriers identified from engagement with people with learning difficulties that information is not in accessible format. Race – language barriers identified for written communications	Ensure 'easy read' communication methods are used where appropriate and officers are supported through awareness training. Race - talk to support organisations and BME communities to find out how best to reach target groups with accessible information	
	Awareness raising and training for ward teams as part of the roll out of the Neighbourhood Working model. Use Community of Interest Forums and Voluntary sector newsletters to promote process and opportunities for involvement e.g. ward committees	

2. Having effective resident engagement					
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
Scrutiny topic EAG workshops Feedback from previous ward meetings		Participation, influence and voice	Positive	None	
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date	
The impact of having public meetings and events may be negative for a range of COIs for a number of reasons.	No	In order to address this it is intended at the start of the year for the Ward Team to meet and set out engagement methods to reflect the needs and make-up of the community. Training for councillors has been provided in relation to utilising a range of engagement methods and styles to ensure positive engagement.			
Disability – unable to access public meetings due to inaccessible venues, lack of support for Deaf and hearing impaired etc		Disability – continue to ensure accessible venues are used (currently doing an assessment of our venues list), use DisabledGo website.			

Pregnancy and Maternity – timings of evening meetings don't allow for parents with small children to attend

Attending a public meeting is not for veryone and may not be appropriate nethod to use. The wards' planned engagement will help to deliver meetings at times which suit our communities of identity or which are designed around external events.

Race –ward profile data and community mapping will help us to identify the make-up of the ward which will inform the ward engagement and preferred ways of engagement.

Awareness raising and equality training for ward teams as part of the roll out of the Neighbourhood Working model. This will ensure that public meetings can be safe, welcoming and accessible for our communities of identity.

3. Involving residents in local decision making and action planning:					
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
Scrutiny topic EAG workshops		Participation, influence and voice	Positive	None	
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date	
		It is intended at the start of the year for the Ward Team to meet and set out an engagement plan to reflect the needs and make-up of the community.			
	No	This will involve a clear accessible explanation of the process of action planning and how residents can be involved.			
		A range of mechanisms for involvement will be offered to give resident different ways of engagement to suit them.			

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Scrutiny topic EAG workshops Survey of ward teams		Participation, influence and voice	Positive	Positive
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date
	No	It is intended at the start of the year for the Ward Team to meet and set out an engagement plan that reflects the needs and make-up of the community.		
		Clear and accessible information will be provided to explain processes of devolved budgets at a ward level.		

	Ward Teams – the impact on staff, stakeholders and residents who may attend ward team meetings will be considered through equality and diversity training as part of the roll out of the Neighbourhood Working model.
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5. Involving voluntary and community groups and promoting volunteering					
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
Scrutiny topic EAG workshops Survey of ward teams Development of CYC policy and charter ma	ark	Participation, influence and voice	Positive	Positive	
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date	
		It is intended at the start of the year for the Ward Team to meet and to understand the range of voluntary and community groups that exist within the ward plus citywide organisations			

	operating within the community and organisations that provide volunteering opportunities.	
The relevant policies in place that set out principles and guidance procedures to enable a positive relationship with volunteers and a safe and meaningful volunteer experience.	Clear and accessible information will be provided to explain how residents can become involved in existing community groups and organisations or how they can develop their own groups and projects.	
	That groups that offer volunteering opportunities outline their commitment to equality and the aim to ensure that no volunteer involved in their volunteering projects receives less favourable treatment on the grounds of a protected characteristic.	